



Special Bulletin:

Gelderman Landscape Service COVID-19 Response March 19, 2020

Dear Valued Clients and Partners,

In this unprecedented time, I am sending this letter out to our partners, vendors, client, and staff, to let you know the many important steps we are taking in order to support your health and continued success. The global COVID-19 is affecting all of our families, our businesses, our communities and our way of life. During this time, I wanted to reach out and update you on how we're approaching the situation at Gelderman Landscape Services.

First and foremost, our hearts go out to anyone who's been impacted by the virus, either directly or indirectly. Our thoughts are especially for those who are sick, to whom we extend our heartfelt wishes for a full recovery. Thank you to all of the front line workers in health care and essential services.

Second, at Gelderman, we're focused on the health and safety of our employees, clients, and valued partners. We remain available to serve you by telephone, email, and video conferencing. Our office staff are equipped to work remotely and will generally be working from home as required.

SPRING 2020

The spring season is always the busiest time of the year for our industry and this year will not be different: clean-up from the past winter needs to be done, the grass will need to be cut, mulch will need to be installed, new trees will need to be planted and the list goes on. You may be wondering, "How is Gelderman going to do this with the COVID-19 situation?"

Our Sales & Managers will continue to make site visits to provide outdoor solutions and complete proposals. Rather than entering your home or office to review the options, we'll stay outside in the fresh air, keeping social distancing in mind, or we can review the proposals via Video Conferencing.

Our Maintenance & Landscape Field Teams will continue to work outdoors. This provides an opportunity to help keep our distance from each other and bystanders on-site.

We are optimistic about getting started. We know that spending time outside is one of the healthiest (and recommended!) things we can be doing. We are fortunate at Gelderman Landscape Services to be able to do this every day, and we can't wait to get started on your property this year!

We will remain committed to providing services throughout these unique times, and will keep you updated if any new restrictions or regulations impede how we perform services. Thank you for your ongoing trust in Gelderman Landscape Services

We look forward to working with you, and God's blessings to you and your families.

Nathan Helder, President